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RESOLUTION NO. 34-90

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MESQUITE, TEXAS, STIPULATING FAILURE TO MAINTAIN QUALITY OF SERVICE CONDITIONS OF THE CABLE FRANCHISE AND ENUMERATING IMPROVEMENTS.

WHEREAS, TCI Cablevision of Dallas, Inc., (TCI-Dallas), a Texas Corporation entered into a cable television franchise with the City of Mesquite on November 6, 1989; and

WHEREAS, the cable television franchise requires TCI-Dallas to conform with all applicable provisions of this franchise; and

WHEREAS, for several weeks cable subscribers of Mesquite have been either unable to contact by telephone the offices of TCI-Dallas during normal business hours or are being put on hold for an inordinate amount of time; and

WHEREAS, attempts by TCI-Dallas to remedy the problem have not yet been successful and cable subscribers are still unable to reach by telephone the cable company during normal business hours; and

WHEREAS, TCI-Dallas has failed to maintain the quality of service stipulated in Article 2, Section 7 entitled, Complaint Procedure.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MESQUITE, TEXAS:

SECTION 1. That the City Council of the City of Mesquite requires that the Cable Company resolve the telephone problem by whatever means to allow Mesquite citizens and cable subscribers to contact the company by telephone.

SECTION 2. That failure to resolve this problem within three (3) months as prescribed by the cable television franchise ordinance will result in a fine of no more than \$200.00 per day until the problem is resolved.

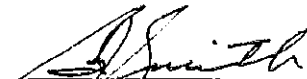
DULY RESOLVED by the City Council of the City of Mesquite, Texas, on the 2nd day of July, 1990.

  
George A. Venner, Sr.  
Mayor

ATTEST:

  
Lynn Prugel  
City Secretary

APPROVED:

  
B.J. Smith  
City Attorney