### ORDINANCE NO. 4043

AN ORDINANCE OF THE CITY OF MESQUITE, TEXAS, AMENDING CHAPTER 16 OF THE CODE OF THE CITY OF MESQUITE BY DELETING SECTIONS 16-12, 16-13 AND 16-14 IN THEIR ENTIRETY AND ADDING NEW SECTIONS 16-12, 16-13 AND 16-14; THEREBY ADOPTING A WATER CONSERVATION PLAN, ESTABLISHING CERTAIN WATER CONSERVATION REGULATIONS AND ADOPTING A DROUGHT CONTINGENCY PLAN AND REGULATIONS; PROVIDING A REPEALER CLAUSE; PROVIDING A SEVERABILITY CLAUSE; PROVIDING FOR A PENALTY NOT TO EXCEED TWO THOUSAND (\$2,000.00) DOLLARS FOR EACH OFFENSE; AND DECLARING AN EFFECTIVE DATE THEREOF.

WHEREAS, it has been determined that the ability of the City and its water supplier, North Texas Municipal Water District, to maintain water supply, storage reserves, pressure and adequate fire protection capabilities requires planning and that certain restrictions and/or prohibitions be placed on use of outside water; and

WHEREAS, the City desires to reduce yearly per capita water consumption in order to increase the service capacity of the water system.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF MESQUITE, TEXAS:

SECTION 1. That Chapter 16 of the Code of the City of Mesquite, Texas, is hereby amended by deleting Sections 16-12, 16-13 and 16-14 in their entirety and adding new Sections 16-12, 16-13 and 16-14 to read as follows, in all other respects said Code and Chapter to remain in full force and effect.

# Sec. 16-12. Water Conservation Plan adopted.

A Water Conservation Plan (Plan) for the City of Mesquite (City) is hereby adopted to read as follows:

# WATER CONSERVATION PLAN FOR THE CITY OF MESQUITE

(a) Purpose. Water supply has always been a key issue in the development of Texas. In recent years, the growing population and economic development of North Central Texas have led to increasing demands for water supplies. At the same time, local and less expensive sources of water supply are largely developed. Additional supplies to meet higher demands will be expensive and difficult to develop. It is therefore important that we make efficient use of our existing supplies and make them last as long as possible. This will delay the need for new supplies, minimize the environmental impacts associated with developing new supplies and delay the high cost of additional water supply development.

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- (b) References. Materials utilized in the development of this Plan include the Texas Commission on Environmental Quality (TCEQ) guidelines and requirements governing the development of water conservation, and the best management practices established by the Water Conservation Implementation Task Force, established pursuant to SB1094 adopted by the 78<sup>th</sup> Texas Legislature (2003).
- (c) Area description and water supply. The City is located on the eastern edge of Dallas County and has a current population of 136,750. The City also has a large business and industrial base with planned residential, commercial and industrial zoned areas.

The City's water supply is currently derived from the North Texas Municipal Water District (NTMWD). The City currently operates three pumping facilities at Barnes Bridge (North), Hailey (Central) and Southeast Mesquite (South). The ground storage capacity is 24.5 million gallons. The City also utilizes elevated storage tanks to meet peak-day water demands, replenishing the storage when the demand is lower. These towers are located at Town East, Big Town, McKenzie and Peachtree and have a storage capacity of 9.5 million gallons. The total combined system has a pumping capacity of approximately 64 million gallons.

- (d) Objectives. The objectives of this Plan are:
  - (1) To reduce water consumption from the levels that would prevail without conservation efforts.
  - (2) To reduce the loss and waste of water.
  - (3) To improve efficiency in the use of water.
  - (4) To document the level of recycling and reuse in the water supply.
  - (5) To extend the life of current water supplies by reducing the rate of growth in demand.
- (e) TCEQ rules included in Plan. The TCEQ rules governing development of water conservation plans for public water suppliers are contained in Title 30, Part 1, Chapter 288, Subchapter A, Rule 288.2 of the Texas Administrative Code, and are incorporated into this Plan as follows:
  - (1) Minimum requirements for Water Conservation Plans for Public Water Suppliers as covered in sections:
    - a. 288.2(a)(1)(A) Utility Profile
    - b. 288.2(a)(1)(B) Specification of Goals
    - c. 288.2(a)(1)(C) Specific, Quantified Goals
    - d. 288.2(a)(1)(D) Accurate Metering

- e. 288.2(a)(1)(E) Universal Metering
- f. 288.2(a)(1)(F) –Determination and Control of Unaccounted Water
- g. 288.2(a)(1)(G) Public Education and Information Program
- h. 288.2(a)(1)(H) Non-Promotional Water Rate Structure Reservoir System Operation Plan
- i. 288.2(a)(1)(I) Reservoir System Operation Plan
- j. 288.2(a)(1)(J) Means of Implementation and Enforcement
- k. 288.2(a)(1)(k) Coordination with Regional Water Planning Group
- 1. 288.2(c) Review and Update of Plan
- (2) Additional requirements for cities with a population over 5,000:
  - a. 288.2(a)(2)(A) Leak Detection, Repair and Water Loss Accounting
  - b. 288.2(a)(2)(B) Record Management System
  - c. 288.2(a)(2)(C) Requirement for Water Conservation Plans by Wholesale Customers
- (3) Additional optional strategies that may be included in future conservation strategies:
  - a. 288.2(a)(3)(A) Conservation Oriented Water Rates
  - b. 288.2(a)(3)(B) Ordinances, Plumbing Codes or Rules on Water-Conserving Fixtures
  - c. 288.2(a)(3)(C) Replacement or Retrofit of Water-Conserving Plumbing Fixtures
  - d. 288.2(a)(3)(D) Reuse and Recycling of Wastewater
  - e. 288.2(a)(3)(F) Considerations for Landscape Water Management Regulations
  - f. 288.2(a)(3)(G) Monitoring Method
  - g. 288.2(a)(3)(H) Additional Conservation Ordinance Provisions
- (f) Program goals. In 2005 the City provided copies of a water utility profile to NTMWD and the Texas Water Development Board. The water utility profile was developed utilizing procedures provided by the TCEQ to calculate gallons per capita per day in a

dry year. Stated goals based on the water utility profile include:

- (1) Reduction of gallons per capita per day (gpcd) use from 166 gpcd to 157 gpcd by the year 2010. This five year goal has been met by the citizens of Mesquite. Due to changing regulations new goals must be adopted for the next five and ten-year periods. The City proposes a reduction from the original 166 gpcd to 141 gpcd in five years and 132 gpcd within the next ten-years. The five and ten-year goals will be measured following completion of calendar years 2015 and 2020. Goals were established utilizing both the 2004 and 2008 Water Utility Profiles. This decrease in water consumption will effectively reduce water demands, thereby increasing the service capacity of the water and wastewater systems.
- (2) Maintain the current level of unaccounted for water loss throughout the City system below 12 percent annually. Seek methods of further reducing the percentage of unaccounted for water.
- (3) Continue program of universal metering and meter replacement and repair.
- (4) Raise public awareness of water conservation and encourage responsible water use through a public education and information program.
- (5) Develop a system specific strategy to conserve water during peak demands, thereby reducing the peak use.

## (g) Implementation of plan.

- (1) City has passed previously adopted conservation and drought ordinances that reduced water usage with limited customer inconvenience.
- (2) The City created the position of Water Conservation and Recycling Coordinator, in 2007. The Coordinator is working closely with the Mesquite Independent School District (MISD) to develop a water conservation curriculum for all grade levels.
- (3) In 2006 the North Texas Municipal Water District (NTMWD) began contractual services of the Water IQ campaign to educate the public. The City supports and hosted Water IQ at local events.
- (4) The City has adopted procedures to insure new state legislation on irrigation systems are followed to reduce or eliminate malfunctioning or poorly designed irrigation systems.
- (5) The City has applied for grants to implement a low flow plumbing fixture rebate or installation program and will continue to seek funding for the program.
- (6) In 2008 the City participated in a joint project with surrounding cities in the development and production of a Water Conservation Landscaping Guide. This guide was distributed to citizens through a partnership with local garden-supply and landscaping businesses as well as presentations to various organizations and citizen groups.
- (7) The City has applied for and received grant funding for water conservation classes to teach citizens rain-harvesting and other water-efficient landscaping methods.
- (8) In a joint project with NTMWD member cities, the City received grant funding

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> for the production and development of instructional videos to educate residents on proper lawn irrigation, water-saving landscaping techniques and indoor water conservation. These videos are available for city websites and local television channels.

- (h) Metering of treated water. NTMWD supplies all of the water used by its member cities and customers. Water deliveries are metered by NTMWD using meters with accuracy of plus or minus two percent. These meters are calibrated on a monthly basis by NTMWD to maintain the TCEQ required accuracy of plus or minus five percent.
- (i) Universal metering and repair/replacement program. The City currently requires water meters for most bulk water uses. This includes the use of fire hydrant meters for construction and other purposes. There are some water uses from fire hydrants, however, that go undetected. The City will implement a plan to include estimating non-metered fire hydrant uses including Fire Department uses, and main flushing for both maintenance and new construction. This plan will improve the accuracy of information used in the water audit and leak detection program.

Currently, the City has a water accounting program that is implemented by computerized water consumption tracking. Each metered connection is monitored for consistency in water use. If water consumption increases or decreases significantly, the meter becomes suspect and is tested and repaired or replaced as necessary.

In addition to meters identified by the water accounting program, the City has established a meter testing and replacement program. Meter repair and replacement, coupled with the ongoing water accounting or auditing, will be used in conjunction with other programs such as leak detection and repair to potentially save significant quantities of water.

- (j) Records management. As required by TAC Title 30, Part 1, Chapter 288, Subchapter A, Rule 288.2(a)(2)(B), the current water record management system will be modified to allow for separation of water sales into four categories of use. During the next five years the City will move to implement a program desegregating water usage into a minimum of four categories to include residential, commercial, public/institutional and industrial usages.
- (k) Unaccounted water. Unaccounted water is the difference between water delivered to the City from NTMWD and metered deliveries plus authorized but unmetered uses such as fire fighting. Unaccounted water falls into several categories as follows:
  - (1) Inaccuracies in customer meters. (Meters tend to run more slowly as they age and under-report actual use.)
  - (2) Accounts that are being used but have not yet been added to the billing system.
  - (3) Losses due to water main breaks and leaks in the water distribution system.
  - (4) Losses due to illegal connections and theft.

- (5) Other.
  - a. Control measures. Measures to control unaccounted water are part of the routine water operations. Maintenance crews and personnel are asked to look for and report evidence of leaks in the water distribution system. Areas of the water distribution system in which numerous leaks and line breaks occur are targeted for replacement as funds become available. In addition, the water distribution system has been changed from a single pressure plain to a dual pressure plain system. Balancing of water pressures between dual pressure plains assists in controlling water losses.
  - b. Water leak and detection. The City currently has a continuous leak detection, location and repair program that includes an annual water audit. When a source of unaccounted-for water loss is located, corrective repairs or other actions are taken. Implementation of fire hydrant metering has begun, along with the meter-testing program which will aid in reducing unaccounted-for water losses. In addition, meter readers and all utility personnel are instructed to watch for possible leaks and misuses of water while performing their daily tasks.
  - c. Annual report. The City will continue to complete an annual water conservation report by March 31 each year. This report is utilized to monitor the effectiveness and efficiency of the water conservation program and to plan conservation-related activities for the next year. The report records the water use by category, per capita municipal use and unaccounted water for the current year and compares them to historical values. A copy of the annual report is provided to NTMWD, which will monitor regional water conservation trends.
- (1) Public education. The City will promote water conservation by informing the public of methods to conserve water. The public education and information campaign on water conservation will include the following elements:
  - (1) Educational Coordinator. The City employs a Water Conservation and Recycling Coordinator who promotes and assists with educational strategies through the Mesquite Independent School District. The conservation coordinator is available for public speaking on water conservation methods to all local organizations. In addition the coordinator works closely with the other member cities belonging to NTMWD to encourage balance and coordination of conservation strategies among the region.
  - (2) Initial program. The initial program will include the distribution of educational materials including brochures and/or newsletters to all customers. The information will explain the water conservation program in addition to methods of conserving water. This initial distribution will be accompanied by a news release in order to distribute the information to a broader audience. The educational materials and news releases will promote water conservation by informing water users about ways to save water inside homes, in landscaping and lawn uses, and in recreational uses. The water conservation methods to be emphasized by the City

will include:

- a. Bathroom water saving hints
- b. Kitchen water saving hints
- c. Laundry water saving hints
- d. Appliance and plumbing practices
- e. Outdoor water conservation
- (3) Long-term program. The long-term program will include semi-annual distribution of educational materials and news releases corresponding to seasonal peak demand periods. The news releases will be used to provide information on water conserving practices, encourage water conservation and report progress on achieving the City's water conservation goal. Other news releases may be used if conditions warrant.

Notify local organizations, schools and civic groups that either City or NTMWD staff is available to make presentations on the importance of water conservation and ways to save water.

Information on water conservation will be available on the City website including links to the *Texas Smartscape* and *Water IQ: Know Your Water* websites. Additional links will be provided to other information on water conservation on the TWDB and TCEQ web sites.

- (4) New customer program .New customers will receive the initial conservation education material that describes the conservation program and other general conservation information when they apply for service. This information will be included in the newcomer packet.
- (m) Water rate structure. The Texas Administrative Code 288.2(a)(1)(G) designates the use of a "water rate structure which is not 'promotional,' i.e., a rate structure which is costbase and which does not encourage the excessive use of water." In future water rate studies, consideration will be given to a block-rate structure of billing to encourage water use efficiency and conservation.
- (n) Additional water conservation measures. In addition to the above the City's Plan includes the following measures:
  - (1) Water Conservation Plumbing Code. The City of Mesquite plumbing regulations include water saving plumbing requirements and standards. The standards for residential and commercial fixtures are established as listed below:

Tank-type toilets Flush valve toilets Tank-type urinals

No more than 1.6 gallons per flush No more than 1.6 gallons per flush No more than 2.0 gallons per flush Public Works/Secs. 16-12, 16-13, 16-14/April 20, 2009 Page 8 of 26

Flush valve urinals
Shower heads
Lavatory and kitchen
Faucets
All hot water lines
Swimming pools

No more than 1.0 gallons per flush No more than 2.7 gallons per minute No more than 2.2 gallons per minute Flow Restricting Type

Insulated

New pools must have re-circulating filtration equipment

- (2) Water conservation plumbing retrofit. Customers and owners of buildings that do not have water conserving plumbing devices will be encouraged to retrofit their old fixtures. The educational and advertising program will help inform them of the advantages of installing water saving devices as well as the availability of these items. A long-term program goal will be to evaluate programs that might provide incentives for homeowners to retrofit plumbing fixtures.
- (3) Water conserving landscaping. The public education program will include suggestions on landscaping and irrigation procedures which will result in reduced water consumption and reduced water bills. These practices will be implemented as much as possible on public grounds in order to set an example for the general public. All new irrigation systems shall include rain and freeze sensors. A long-term program goal will be to provide incentives for businesses and homeowners to install water saving irrigation systems and retrofit existing systems with rain and freeze sensors. The City will develop landscape management requirements to limit misuse and waste of water used for landscaping purposes.

The City strongly discourages the use of cool season grasses (such as rye grass or other similar grasses) that intensify cool season water needs, with the exception of golf courses or public athletic fields.

- (4) Recycling and reuse. Mesquite along with most member and customer cities of the NTMWD does not operate a wastewater treatment plant. Wastewater is treated by NTMWD. The NTMWD currently has the largest wastewater reuse program in the state. NTMWD has water rights allowing reuse of up to 71,882 acre-feet per year of this treated wastewater through Lake Lavon for municipal purposes. In addition NTMWD has also developed the East Fork Raw Water Supply Project which can divert up to 157,393 acre-feet per year based on treated wastewater discharges by the NTMWD. When fully developed, these two reuse projects will provide up to 44 percent of the NTMWD's currently permitted water supplies. NTMWD also provides treated effluent from its wastewater treatment plants available for direct reuse for landscape irrigation and industrial use.
- (5) Reservoir system operation plan. The City purchases treated water from NTMWD and does not have surface water supplies for which to implement a reservoir system operation plan. NTMWD's permits do allow some coordinated operation of its reservoirs, and NTMWD is seeking additional water rights for coordinated operation to optimize its available water supplies.
- (6) Wholesale customer requirements for water conservation plans. Every contract for wholesale of water by the City which is entered into, renewed or extended

after the adoption of this Water Conservation and Drought Contingency Plan will include requirements that the wholesale customer and any wholesale customers of that wholesale customer develop and implement a water conservation plan meeting the requirements of Title 30, Part 1, Chapter 288, Subchapter A, Rule 288.2 of the Texas Administrative Code. The requirement will also extend to each successive wholesale customer in the resale of water.

- (o) Coordination with regional planning group. A copy of this plan and the utility profile shall be delivered to both the NTMWD and the Chair of the Region C water planning group. In addition, future modifications to the plan or utility profile will be forwarded to NTMWD and the Region C planning group.
- (p) Implementation. The City Manager or his designee will act as the Administrator of the Water Conservation and Drought Contingency Plan. The Administrator will oversee the execution and implementation of all elements of the plan. They will also be responsible to oversee the keeping of adequate records for program verification.

As a means to implement the Water Conservation and Drought Contingency Plan, the City has recently implemented the following documents:

- (1) An ordinance by the City to implement the legal documents necessary to enact this Water Conservation and Drought Contingency Plan; and
- (2) Enforcement of current Plumbing Code requirements to utilize Water Conservation Fixtures and Devices.
- (q) Enforcement. The City shall provide for penalties for violation of this Plan and other violations consistent with water conservation.
- (r) TCEQ reporting review and update. In accordance with TCEQ requirements, this Plan shall be updated prior to May 1, 2009, and updates shall be made to the Plan every five years thereafter or earlier as may be necessary or appropriate based upon new or updated information.
- (s) It is hereby declared to be the intention of the City that the sections, paragraphs, sentences, clauses and phrases of this Plan are severable and if any phrase, clause, sentence, paragraph or section of this Plan shall be declared unconstitutional by the valid judgment or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs and sections of this Plan.

# Sec. 16-13. Water Conservation Plan; violations, discontinuance of service and variance.

- (a) Violations. It shall be unlawful and a violation for any person to knowingly or intentionally:
  - (1) Allow or permit the use of water from residential, commercial, industrial, agricultural, governmental or any other premises used for any other purpose in a manner contrary to any provision of the City's Water Conservation Plan;

- (2) Allow or permit the lawn or landscaping at a premises owned by them or under their control to be watered between the hours of 10:00 a.m. and 6:00 p.m. between April 1 and October 31 of each year;
- (3) Allow or permit the watering of lawn or landscaping at a premises owned by them or under their control by using an irrigation system that is malfunctioning. A malfunctioning irrigation system includes but is not limited to a system where heads are broken, lines are broken or similar damage exists that results in defective operation of the system resulting in waste of water; or
- (4) Hand wash a vehicle or permit the hand washing of a vehicle using a hose except with the use of a hose end positive shut off nozzle.
- (b) Person defined. For purposes of this section, person shall include the owner or other person in control of the property. Proof that the violation occurred shall constitute a rebutable presumption that the owner or person in control of the property committed the violation. Parents or legal guardians shall be presumed to be responsible for violations of their minor children and proof that a violation, committed by a child, occurred on property within the parents' control shall constitute a rebutable presumption that the parent committed the violation.
- (c) Notice of violation. Any person presumed to have committed a violation pursuant to this section shall be issued a citation as notice of such violation. Service of citation shall be deemed complete if it is hand delivered to the owner or person in control of the property or any person who is an agent of the owner or person in control of the property, or an employee at the premises where the alleged violation occurred or, in the case of a residence, is a person over the age of fourteen who resides at the premises where the alleged violation occurred. If no one is available upon whom service can be made, service shall be deemed complete if sent in the same manner and to the same address as the water bill is sent for the premises where the violations occurred.
- (d) Discontinuance of water service. Any person convicted of three or more Water Conservation Plan violations at the same premises within a 12-month period, upon due notice sent to them by the City Manager or his designee in the same manner and at the same address as their water bill is sent for the premises where the violations occurred, shall have water service discontinued to the premises where the violations occurred. Such discontinued water service shall be restored only upon payment of a reconnection charge, as established by the City, which shall include all costs incurred by the City in discontinuing service, and upon giving written assurance, on a form provided by the City, that violations will not be repeated. Compliance may also be sought through injunctive relief in the district court.
- (e) Variance. A person may request a short term variance from the water conservation plan for the purpose of establishing a new lawn. A request for variance shall be made to the Water Utilities Division of the City of Mesquite and the Manager of Utilities Division or his designee will approve on a case by case basis a variance for watering of new lawns not to exceed 30 days. A request for variance must include the name and address of the requestor, the address of the property for which the variance is requested, a statement that

the request for variance is for the purpose of establishing a new lawn at the property and the date the variance is requested to begin. Upon verification of the need and approval of the variance the requestor will be provided a completed variance permit. A valid variance permit must be posted on the property at all times during the variance period. A variance will expire 30 days following issuance. The beginning and expiration dates of the variance will be included on the variance permit. A variance permit must be signed by the Manager of Utilities or his designee to be valid. A permit that has been altered in any way will be considered an invalid permit.

## Sec. 16-14. Drought Contingency Plan.

(a) Purpose. In order to conserve the available water supply in times of drought and emergency; in order to maintain supplies for domestic water use, sanitation and fire protection; in order to protect and preserve public health, welfare and safety; in order to minimize the adverse impacts of water supply shortages; and in order to minimize the adverse impacts of emergency water supply conditions, the following regulations and restrictions on the delivery and consumption of water are hereby adopted.

Water uses regulated or prohibited under this Drought Contingency Plan (Plan) are considered to be non-essential and the continuation of such uses during times of water shortage or other water supply emergency are deemed to constitute a waste of water that will subject offenders to both civil and criminal fines and penalties.

- (b) References. Materials utilized in the development of this plan include the Texas Commission on Environmental Quality (TCEQ) guidelines and requirements governing the development of drought contingency plans, and the best management practices established by the Water Conservation Implementation Task Force, established pursuant to SB1094 adopted by the 78th Texas Legislature (2003).
- (c) *Definitions*. In this article:
  - (1) Aesthetic water use means water use for ornamental or decorative purposes such as fountains, reflecting pools and water gardens.
  - (2) Commercial and institutional water use means water use that is integral to the operations of commercial and institutional establishments such as retail businesses, hotels and motels, restaurants and office buildings.
  - (3) Conservation means those practices, techniques and technologies that reduce the consumption of water, reduce the loss or waste of water, improve efficiency in the use of water or increase the recycling and reuse of water so that an adequate supply of water is conserved and made available for future or alternative uses.
  - (4) Customer means any person using or receiving water supplied by the City.
  - (5) City Manager means the City Manager of the City of Mesquite, his or her designee, or such other individual to whom the City Manager has appointed the duties and authority under this article.

- (6) *Director* means the Director of Public Works of the City of Mesquite.
- (7) Domestic water use means water use for personal, household or sanitary purposes, such as drinking, bathing, heating, cooking or sanitation, or for cleaning a residence, business, industry or institution.
- (8) Industrial water use means the use of water in processes designed to convert material of lower value into forms having greater usability and value.
- (9) Landscape irrigation use means water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.
- (d) Criteria for initiation and termination of drought response stages.
  - (1) The Director shall monitor water supply or demand conditions on a daily basis and may order the implementation of a drought response stage or water emergency when one or more of the trigger conditions for that stage is met. Factors upon which the Director's determination are to be made include, but are not limited to, the time of the year, weather conditions, the anticipation of replenished water supplies or the anticipation that additional facilities will become available to meet needs. The Director's determination and reasons therefore shall be documented. When drought stages are imposed by the City's wholesale water provider, North Texas Municipal Water District (NTMWD), action shall be initiated and implemented by the City and customers. The Director shall take the following actions when a drought stage is initiated:
    - a. *Notification of public*. The public shall be notified by means of publication of notices in a newspaper of general circulation in the City and the City's internet website, by posting notices on the City's public access CATV channel, through customer mailings and by posting signs in City buildings.
    - b. Notification of NTMWD. NTMWD shall be notified by telephone with a follow-up letter, e-mail or fax that provides details of the reasons for initiation of the drought stage.
    - c. *TCEQ notification*. The Executive Director of the Texas Commission on Environmental Quality (TCEQ) shall be notified within five business days if any mandatory provisions of the Drought Contingency Plan are activated.
  - (2) Restrictions imposed under the Plan become effective immediately upon the first publication of notice and shall remain in effect until the Director orders the termination of the restrictions.
  - (3) The Director may order the termination of the restrictions of a drought response stage or water emergency when the conditions for termination are met, or the Director may decide not to order the termination of a drought response stage or water emergency even though the conditions for termination of the stage are met

based upon factors which could influence such a decision including, but not limited to, the time of the year, weather conditions or the anticipation of potential changed conditions that warrant the continuation of the drought stage. The Director's determination and reasons therefore shall be documented. The Director shall take the following actions when a drought stage is terminated:

- a. Notification of public. The public shall be notified by means of publication of notices in a newspaper of general circulation in the City and the City's internet website, by posting notices on the City's public access CATV channel, through customer mailings and by posting signs in City buildings.
- b. *Notification of NTMWD*. NTMWD shall be notified by telephone with a follow-up letter, e-mail or fax that provides details of the reasons for the termination of the drought stage.
- c. *TCEQ notification*. The Executive Director of the TCEQ shall be notified within five business days that activated mandatory provisions of the Drought Contingency Plan are terminated.
- (e) Stages of water shortage conditions, requirements, regulations and termination. Following are the stages of water shortage conditions and the requirement and regulations applicable to each stage.
  - (1) Stage 1 mild water shortage conditions.
    - a. Requirements for initiation. Stage 1 water shortage conditions indicate the need for voluntary water conservation efforts that may be initiated by the Director when:
      - 1. NTMWD notifies the Director that they have initiated Stage 1 conditions which may occur when one of the following conditions exists:
        - (i) The water level in Lake Lavon has fallen below elevation 484.0 mean sea level (msl) (eight feet below the top of conservation storage);
        - (ii) The water level in Lake Chapman has fallen below elevation 432.0 msl (eight feet below the top of conservation storage);
        - (iii) NTMWD has concerns that Lake Texoma or some other NTMWD source may be limited in availability in the next six months;
        - (iv) The NTMWD Executive Director finds that conditions warrant the declaration of a Stage 1 drought;
        - (v) NTMWD's demand exceeds 90 percent of the amount that

can be delivered to customers for seven consecutive days;

- (vi) Water demand for all or part of NTMWD's delivery system approaches delivery capacity because delivery capacity is inadequate;
- (vii) NTMWD's supply source becomes contaminated;
- (viii) NTMWD's water supply system is unable to deliver water due to the failure or damage of major water system components; or
- (ix) Water use is projected to approach the limit of the permitted supply.
- 2. Total daily water demand equals 85 percent of the amount that can be delivered to customers for three consecutive days;
- 3. Water demand for all or part of the delivery system approaches delivery capacity because delivery capacity is inadequate;
- 4. Supply source becomes contaminated;
- 5. Water system is unable to deliver water due to the failure or damage of major water system components; or
- 6. The water system experiences continually falling treated water reservoir levels that do not refill above 90 percent overnight for seven consecutive days.
- 7. The water system experiences overhead water storage levels that do not refill above 90 percent for three consecutive days.
- b. Requirements for Stage 1 conditions. Stage 1 is intended to raise the public awareness of potential drought problems, the Director may implement the following responses as appropriate to the water shortage or water emergency being experienced:
  - 1. Voluntary customer actions.
    - (i) Customers will be requested to voluntarily practice water conservation and to minimize or discontinue water use for non-essential purposes.
    - (ii) Customers will be requested to voluntarily limit the irrigation of landscaped areas.
  - 2. City actions and responsibilities.

- (i) City will increase public education efforts on ways to reduce water use, which may include bulletins posted in public buildings, information posted on the City's website and inserts included in utility bills.
- (ii) City will review the problems that caused the initiation of Stage 1.
- (iii) City will notify major water users and work with them to achieve voluntary water use reductions.
- (iv) City will intensify efforts on leak detection and repair.
- (v) City will reduce non-essential City government water use. (i.e. street cleaning, vehicle washing, operation of ornamental fountains, etc.)
- (vi) City will reduce water use for landscape irrigation.
- c. Requirements for termination of Stage 1. Stage 1 requirements may be rescinded when NTMWD terminates its Stage 1 condition or when all of the above-listed triggering events have ceased to exist for a period of three consecutive days and the Director authorizes the termination of Stage 1.
- (2) Stage 2 moderate water shortage conditions.
  - a. Requirements for initiation. Stage 2 water shortage conditions indicate the need for restrictions on certain non-essential water uses that may be initiated by the Director when:
    - 1. NTMWD notifies the Director that they have initiated Stage 2 conditions, which may have been initiated by the following:
      - (i) The water level in Lake Lavon has fallen below elevation 481.0 msl (11 feet below the top of conservation storage);
      - (ii) The water level of Lake Chapman has fallen below elevation 430.0 msl (10 feet below the top of conservation storage);
      - (iii) NTMWD has concerns that Lake Texoma or some other NTMWD source may be limited in availability in the next three months;
      - (iv) The NTMWD Executive Director finds that the conditions warrant the declaration of a Stage 2 drought;
      - (v) NTMWD's demand exceeds 95 percent of the amount that can be delivered to customers for five consecutive days;

- (vi) Water demand for all or part of NTMWD's delivery system equals delivery capacity because delivery capacity is inadequate;
- (vii) NTMWD's supply source becomes contaminated;
- (viii) NTMWD's water supply system is unable to deliver water due to the failure or damage of major water system components; or
- (ix) Water use is projected to approach the limit of the permitted supply.
- 2. Total daily water demand exceeds 90 percent of the amount that can be delivered to customers for three consecutive days;
- 3. Water demand for all or part of the delivery system equals delivery capacity because delivery capacity is inadequate;
- 4. Supply source becomes contaminated;
- 5. Water system is unable to deliver water due to the failure or damage of major water system components; or
- 6. The water system experiences continually falling treated water reservoir levels that do not refill above 80 percent overnight for seven consecutive days.
- 7. The water system experiences overhead water storage levels that do not refill above 80 percent for three consecutive days.
- b. Requirements for Stage 2 conditions. The goal for water use reduction under Stage 2 is a two percent reduction in the amount of water produced by NTMWD. The Director may implement the following responses as appropriate to the water shortage or water emergency being experienced:
  - 1. Voluntary customer actions.
    - (i) Customers will be requested to wait until the current drought or emergency situation has passed before establishing new landscaping.
    - (ii) Customers will be encouraged to use drip type irrigation systems or soaker hoses for watering landscaped areas.
    - (iii) Customers will be encouraged to postpone installation of new pools, hot tubs or decorative garden ponds until the drought conditions end. If drought conditions worsen the

opportunity to fill such structures could be severely limited. Water may be added to pools to replace losses during normal use. All new installations will be strongly discouraged.

- 2. City actions and responsibilities.
  - (i) City will continue or initiate any actions available under Stage 1.
  - (ii) City will initiate engineering studies to evaluate alternatives should conditions worsen.
  - (iii) City will halt non-essential City government water use.
  - (iv) City will delay non-essential landscape projects until drought conditions improve.
  - (v) City will accelerate public education efforts on ways to reduce water use.
- 3. *Miscellaneous non-mandatory actions and requirements.* 
  - (i) Customers are required to limit watering of lawns and landscaped areas. Customers are prohibited from watering lawns and landscaping between the hours of 10:00 a.m. and 6:00 p.m. to reduce water loss through evaporation.
  - (ii) Customers shall be required to repair a controllable leak within a reasonable period after having been given notice directing the repair of such leak(s).
  - (iii) Irrigation of golf course fairways is limited to two days per week unless the golf course uses a non-potable water source or a water source other than that provided by the City.
  - (iv) Washing of vehicles. Use of water to wash any vehicle, including without limitation a motor vehicle, motorcycle, boat, trailer or airplane, should be done only as needed. Routine washing of vehicles is discouraged until drought conditions improve. Vehicle washing should be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Excessive runoff is not allowed. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Fund raising car washes are discouraged during this stage. Washing of City owned equipment will be performed no more than once per week,

- and then only when necessary for sanitary or operational need.
- (v) Ornamental fountains. The operation of any ornamental fountain or pond for aesthetic or scenic purposes should be discouraged except when necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (vi) Fire hydrants. The use of water from hydrants except in fire fighting and related activities, or other activities necessary to maintain public health, safety and welfare, should be terminated until the drought has passed. The use of water from hydrants for construction purposes may be allowed under a variance from the Director.
- (vii) Golf courses. The use of water for the irrigation of golf greens and tee boxes is permitted.
- (viii) Washing sidewalks and other surfaces. The use of water to wash down sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas is discouraged. Customers are asked to use a broom or blower for these activities.
- (ix) Washing buildings. The use of water to wash down buildings or structures for purposes other than immediate fire protection is discouraged.
- (x) Dust control. The use of water for dust control is discouraged unless special permission is granted by the Director for public health concerns.
- (xi) Gutters. The use of water for flushing gutters or permitting water to run or accumulate in any gutter or street is discouraged.
- c. Requirements for termination of Stage 2. Stage 2 restrictions may be rescinded when NTMWD terminates its Stage 2 condition or when all of the above-listed triggering events have ceased to exist for a period of three consecutive days and the Director authorizes the termination of Stage 2. Upon termination of Stage 2, Stage 1 becomes operative until terminated by the Director.
- (3) Stage 3 severe water shortage conditions.
  - a. Requirements for initiation. The Director may initiate restrictions on certain non-essential water uses applicable to a Stage 3 water shortage when:

- 1. NTMWD notifies the Director that they have initiated Stage 3 conditions which may occur when one or more of the following conditions exists:
  - (i) The water level in Lake Lavon has fallen below elevation 478.0 msl (14 feet below the top of conservation storage);
  - (ii) The water level in Lake Chapman has fallen below elevation 426.0 msl (14 feet below the top of conservation storage);
  - (iii) The supply from Lake Texoma or some other NTMWD source has become limited in availability;
  - (iv) The NTMWD Executive Director finds that conditions warrant the declaration of a Stage 3 drought;
  - (v) NTMWD's demand exceeds 98 percent of the amount that can be delivered to customers for three consecutive days;
  - (vi) Water demand for all or part of NTMWD's delivery system exceeds delivery capacity because delivery capacity is inadequate;
  - (vii) NTMWD's supply source becomes contaminated;
  - (viii) NTMWD's water supply system is unable to deliver water due to the failure or damage of major water system components; or
  - (ix) Water use is projected to approach or exceed the limit of the permitted supply.
- 2. Total daily water demand exceeds 95 percent of the amount that can be delivered to customers for three consecutive days:
- 3. Water demand for all or part of the delivery system exceeds delivery capacity because delivery capacity is inadequate;
- 4. Supply source becomes contaminated;
- 5. Water system is unable to deliver water due to the failure or damage of major water system components; or
- 6. The water system experiences continually falling treated water reservoir levels that do not refill above 65 percent overnight for three consecutive days.

- 7. The water system experiences overhead water storage levels that do not refill above 65 percent for three consecutive days.
- b. Requirements for Stage 3 conditions. The goal for water use reduction under Stage 3 is a reduction of five percent in the amount of water produced by NTMWD.
  - 1. Director's responsibilities.
    - (i) The Director shall implement any action(s) required by NTMWD.
    - (ii) The Director shall notify the TCEQ within five business days when any requirement in this stage is implemented.
  - 2. City actions and responsibilities.
    - (i) City will continue or initiate any actions available under Stages 1 and 2.
    - (ii) City will implement viable alternative water supply strategies.
    - (iii) Initiate a rate surcharge as requested by NTMWD.
    - (iv) Notify wholesale customers of actions being taken and require them to implement the same procedures.
    - (v) Impose the same percent reduction on wholesale customers should NTMWD impose a reduction of water to the City.
  - 3. *Mandatory requirements and prohibitions.* 
    - (i) The operation of any ornamental fountain or pond that uses treated water for aesthetic or scenic purposes is prohibited except when necessary to support aquatic life.
    - (ii) Use of water to wash any vehicle, including without limitation a motor vehicle, motorcycle, boat, trailer or airplane, may be done only as needed. Vehicle washing may be done only with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Excessive runoff is not allowed. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. It is an affirmative defense to prosecution under this subsection if the vehicle washing was done in the interest of public health such as the washing of garbage trucks and commercial vehicles used to transport food and perishables.

- (iii) Use of water in such a manner as to allow runoff or other waste is prohibited.
- (iv) Lawn watering shall be limited to two days per week to be designated by address (addresses ending in a 0, 1, 6 or 7 water on Mondays and Thursdays; addresses ending in a 2, 3, 8 or 9 water on Tuesdays and Fridays; addresses ending in a 4 or 5 water on Wednesdays and Saturdays). Watering is prohibited between the hours of 10:00 a.m. and 6:00 p.m. to limit water loss through evaporation. Irrigation of foundations and new plantings of trees and shrubs only may be watered for up to two hours on any day by a handheld hose or a soaker hose.
- (v) The use of water to irrigate fairways is limited to two days per week unless the golf course uses a non-potable water source or a water source other than provided by the City.
- (vi) The use of water to wash down sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas is prohibited unless special permission is granted by the Director upon showing of a public health, safety or welfare necessity.
- (vii) The use of water to wash down buildings or structures for purposes other than immediate fire protection is prohibited unless special permission is granted by the Director upon showing of a public health, safety or welfare necessity.
- (viii) The use of water for dust control is prohibited unless special permission is granted by the Director upon showing of a public health, safety or welfare necessity.

#### 4. *Miscellaneous*.

- (i) The establishment of new landscaping is discouraged.

  Landscaping requirements can be deferred by the City until drought conditions improve.
- (ii) The use of water for the irrigation of golf greens and tee boxes is permitted.
- c. Requirements for termination of Stage 3. Stage 3 may be rescinded when NTMWD terminates its Stage 3 condition or when all of the above-listed triggering events have ceased to exist for a period of three consecutive days and the Director authorizes the termination of Stage 3. Upon termination of Stage 3, Stage 2 becomes operative until terminated by the Director.

- (4) Stage 4 emergency water shortage conditions.
  - a. Requirements for initiation. The Director may initiate restrictions on certain non-essential water uses applicable to a Stage 4 water shortage when:
    - 1. NTMWD notifies the Director that they have initiated Stage 4 conditions which may have been initiated by the following:
      - (i) The water level in Lake Lavon has fallen below elevation 475.0 msl (17 feet below the top of conservation storage);
      - (ii) The water level of Lake Chapman has fallen below elevation 423.0 msl (17 feet below the top of conservation storage);
      - (iii) The supply from Lake Texoma or some other NTMWD source has become severely limited in availability;
      - (iv) The NTMWD Executive Director finds that conditions warrant the declaration of a Stage 4 drought;
      - (v) NTMWD demand exceeds the amount that can be delivered to customers;
      - (vi) Water demand for all or part of NTMWD's delivery system seriously exceeds delivery capacity because delivery capacity is inadequate;
      - (vii) NTMWD's supply source becomes contaminated;
      - (viii) NTMWD's water supply system is unable to deliver water due to the failure or damage of major water system components; or
      - (ix) Water use is projected to approach or exceed the limit of the permitted supply.
    - 2. Total daily water demand exceeds the amount that can be delivered to customers;
    - 3. Water demand for all or part of the delivery system seriously exceeds delivery capacity because delivery capacity is inadequate;
    - Supply source becomes contaminated;
    - 5. Water supply system is unable to deliver water due to the failure or damage of major water system components; or

- 6. The water system experiences continually falling treated water ground and overhead storage does not refill above 40 percent overnight for two consecutive days.
- b. Requirements for Stage 4 conditions. The goal for water use reduction under Stage 4 is a reduction of 10 percent in the amount of water produced by NTMWD.
  - 1. Director's responsibilities.
    - (i) The Director shall implement any action(s) required by NTMWD.
    - (ii) The Director shall notify the TCEQ within five business days when any requirement in this stage is implemented.
  - 2. City actions and responsibilities.
    - (i) City will continue or initiate any actions available under Stages 1, 2 and 3.
    - (ii) City will implement viable alternative water supply strategies.
    - (iii) City will discontinue City government water use for landscape irrigation except as needed to prevent foundation damage.
    - (iv) The City shall cease issuance of permits for pools.
  - 3. *Mandatory requirements and prohibitions.* 
    - (i) Use of water to wash any vehicle, including without limitation a motor vehicle, motorcycle, boat, trailer or airplane, is prohibited, except commercial car washing will be allowed. It is an affirmative defense to prosecution under this subsection if the vehicle washing was done in the interest of public health such as the washing of garbage trucks and commercial vehicles used to transport food and perishables.
    - (ii) Establishment of new landscaping shall be prohibited.
    - (iii) Irrigation of landscape areas is prohibited. Watering of foundations is permitted for no more than two hours on any day by a hand-held hose or a soaker hose between the hours of 6:00 p.m. and 10:00 a.m.

- (iv) Installation of new pools is prohibited.
- (v) All commercial water users will be required to reduce water use by a percentage established by the Director.
- c. Requirements for termination of Stage 4. Stage 4 may be rescinded when NTMWD terminates its Stage 4 condition or when all of the above-listed triggering events have ceased to exist for a period of three consecutive days and the Director authorizes the termination of Stage 4. Upon termination of Stage 4, Stage 3 becomes operative until terminated by the Director.

#### (f) Variance.

- (1) Availability of variance. The Director or his designee may grant a temporary variance of existing water uses otherwise prohibited under the Plan if it is determined that the failure to grant such a variance would cause an emergency condition adversely affecting the public health, safety or welfare, or the person requesting the variance would suffer an undue hardship and the person demonstrates that:
  - a. Compliance with the Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect;
  - b. Alternative methods can be implemented which will achieve a similar level of water reduction.
- (2) Request. A person requesting a variance from the requirements of the Drought Contingency Plan must file a request for a variance with the Director within 10 working days after the Plan or a particular drought response stage of the Plan has been initiated. A request for a variance must include the following:
  - a. The name and address of the requestor(s);
  - b. The address of the property for which the variance is sought;
  - c. The purpose of the intended water use;
  - d. The specific requirement of the Plan from which the petitioner is requesting relief;
  - e. A detailed statement as to how the specific requirement creates a hardship unique to the petitioner or adversely affects the petitioner and a statement as to what damage or harm will occur to the petitioner or others if the petitioner complies with this article;
  - f. A description of the relief requested;

- g. The period of time for which the variance is sought; and
- h. A description of what alternative water use restrictions or other measures the petitioner is taking or proposes to take in order to meet the intent of this Plan.
- (3) Determination. The Director's determination with regard to a requested variance shall be documented and unless waived or modified in writing by the Director, a variance granted under this section shall include a timetable for compliance and shall contain provisions for termination of the variance in the event the petitioner fails to meet any specified requirement of the variance.
- (4) Expiration. A variance expires when the drought response stage of the Plan affecting the variance is no longer in effect. No variance will be retroactive or otherwise justify any violation of this Plan that occurs prior to the issuance of the variance.
- (g) Violations. It shall be unlawful and a violation for any person to knowingly or intentionally violate any of the mandatory water use restrictions and prohibitions contained in the Plan or any condition contained in a variance granted under the Plan. It shall be unlawful and a violation for any person to knowingly or intentionally allow the use of water from residential, commercial, industrial, agricultural, governmental or any other purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the Director or his designee in accordance with provisions of this Plan.
  - (1) Person defined. For purposes of this section, person shall include the owner, or other person in control of the property. Proof that the violation occurred shall constitute a rebutable presumption that the owner or person in control of the property committed the violation. Parents or legal guardians shall be presumed to be responsible for violations of their minor children and proof that a violation, committed by a child, occurred on property within the parents' control shall constitute a rebutable presumption that the parent committed the violation.
  - (2) Notice of violation. Any person presumed to have committed a violation pursuant to this section shall be issued a citation as notice of such violation. Service of citation shall be deemed complete if it is hand delivered to the owner or person in control of the property or any person who is an agent of the owner or person in control of the property, or an employee at the premises where the alleged violation occurred or, in the case of a residence, is a person over the age of fourteen who resides at the premises where the alleged violation occurred. If no one is available upon whom service can be made, service shall be deemed complete if sent in the same manner and to the same address as the water bill is sent for the premises where the violations occurred.
  - (3) Discontinuance of water service. Any person convicted of three or more Drought Contingency Plan violations at the same premises within a 12-month period, upon due notice sent to them by the City Manager or his designee in the same manner and at the same address as their water bill is sent for the premises where the

violations occurred, shall have water service discontinued to the premises where the violations occurred. Such discontinued water service shall be restored only upon payment of a reconnection charge, as established by the City, which shall include all costs incurred by the City in discontinuing service, and upon giving written assurance, on a form provided by the City, that violations will not be repeated. Compliance may also be sought through injunctive relief in the district court.

- (h) Severability. It is hereby declared to be the intention of the City that the sections, paragraphs, sentences, clauses and phrases of this Plan are severable and if any phrase, clause, sentence, paragraph or section of this Plan shall be declared unconstitutional by the valid judgment or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs and sections of this Plan.
- SECTION 2. That all ordinances or portions thereof in conflict with the provisions of this ordinance, to the extent of such conflict, are hereby repealed. To the extent that such ordinances or portions thereof are not in conflict herewith, the same shall remain in full force and effect.
- SECTION 3. That should any word, sentence, clause, paragraph or provision of this ordinance be held to be invalid or unconstitutional, the remaining portions of this ordinance shall remain in full force and effect.
- SECTION 4. That, any person, firm or corporation of any of the mandatory restrictions or prohibitions of this ordinance, shall be deemed to be guilty of a Class C Misdemeanor and upon conviction in the Municipal Court shall be punished by a fine not to exceed Two Thousand (\$2,000.00) Dollars for each offense.

SECTION 5. That this ordinance shall go into effective immediately from and after its passage.

DULY PASSED AND APPROVED by the City Council of the City of Mesquite, Texas, on the 20th day of April, 2009.

John Monaco

Mnara

Mayor

ATTEST:

APPROVED:

Sonja Land

City Attorney